

PRESS RELEASE

ACICA CONNECT GOES LIVE IN 2024

Sydney, Australia, 27 December 2023

ACICA is pleased to announce the launch of ACICA Connect, its online case management system for arbitrations and mediations administered by ACICA and AMTAC. All new administered cases filed with ACICA from 1 January 2024 will use ACICA Connect unless the parties agree otherwise.

ACICA Connect provides a secure online depository for communications and documents shared between the parties and the arbitral tribunal or the mediator with the intention of ensuring that a complete case file is maintained. ACICA Connect will facilitate case management by providing a secure centralised location for uploading and storage of documents, communication between parties, tribunals and ACICA, and tracking deadlines and dates. It is intended to create efficiencies and reduce the environmental footprint of ACICA cases. ACICA Connect is accessible online, providing a completely portable case management solution.

Each arbitration will be provided with one data package, which will be included in the ACICA Administrative Fee. All cases where the disputed amount exceeds AUD 5 million (with the exception of arbitrations being conducted under the ACICA Expedited Arbitration Rules) will be provided two data packages included in the ACICA Administrative Fee.

A data package includes:

- 5 GB storage,
- user account for each member of the tribunal,
- user account for the tribunal secretary (if any), and
- access to user accounts for three (3) users per claimant and respondent respectively, and
- one-year archiving following the end of the arbitration.

It is anticipated that in most cases the included storage will be sufficient. Additional data packages will be available for a supplementary fee should more data storage or additional users be required.

Deborah Tomkinson, ACICA Secretary-General, has this to say about the new platform *“as ACICA cases continue to increase, it is timely for us to introduce an online case management platform to increase efficiencies for parties, counsel, tribunals and the ACICA Secretariat. ACICA Connect also aligns with our goal to operate more sustainably by reducing the environmental footprint of our work. We are pleased to be able to offer parties this service at no additional cost to users in most cases”*.



Media Enquiries

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About Australian Centre for International Commercial Arbitration (ACICA)

ACICA is Australia's international dispute resolution institution. Established in 1985 as an independent, not-for-profit organisation, ACICA's objective is to promote and facilitate the efficient resolution of commercial disputes throughout Australia and internationally by arbitration and mediation, with the aim of delivering expediency and neutrality of process, enforceability of outcome and commercial privacy to parties in dispute. acica.org.au